Florida HEALTH



Florida Emergency Medical Services Advisory Council

Data Committee



John Simpson, Chair June 11, 2025

EMSAC Data Committee Agenda

Welcome/Opening Remarks

Review of Strategic Objective Action Plans

Review of V3.5.1 & MIH Data Needs

Touchpoints around Data Quality Issues

Open Discussion











Roll Call



Abrams, Chad **Byers, Patricia** Carney, Chris **Donatto**, **Darrel** Faul, Jacob Fishe, Jennifer Hendry, Phyllis Jameson, Angus Johnson, Colin Judah, Lindsay Leyna Lacognata **Glothlin**, Jessica

Kruger, Robert Lozano, Michael Matzen, Brian Pappas, Peter Ransom, LuWayne Serrao, Simon Simpson, John, Chair Staples, Ryan **Taylor, Michael Tedesco, Anthony** Vass, Debbie



Review of Strategic Plan Objectives







Objective 1.1.C

Increase the percentage of data submission quality, specifically fully validated submissions from 38% to 90% by December 31, 2028





Objective 1.1.C - Increase the percentage of data submission quality, specifically fully validated submissions, from 38% to 90% by December 31, 2028

Objective 1.1.C

Develop Strategic Plan Implementation Plan

- In coordination with Bureau, develop Data Committee communique to agencies of objective and how it is measured
- Implement process of regularly communicating most common warnings statewide for distribution
- Develop standard report of validation results by agency to be provided or acquired by agencies monthly
- Advertise and confirm the feedback loop for business rule issues/resolutions/changes
- Monitor Validation results quarterly

Completed agency training

Completed

Implemented standard report

Implemented regional dashboard

Your Warning Report

Where to find it on biospatial

https://app.biospatial.io/link/fc367831-283d-4a9a-841a-89855a93acb0

Save this report

How to use it





Warnings Report Looks like this...



Warnings Report....





DOH Internal Warnings Dashboard....

A tool designed to provide Regional Coordinators with additional insight into EMS warning messages to help us identify recurring issues, improve data quality, and enhance operational efficiency.

Dashboard Overview:

This tool provides visibility into **warnings received in EMS ePCR reports**, allowing users to analyze data across key dimensions:

- **Region** Displays the number of records with warnings by coordinator across Central, Northeast, Panhandle, Southeast, Southwest, and Out of State.
- Area Allows selection of rural or urban counties for targeted analysis.
- Agency Shows warnings per agency within a selected time period.
- Software Displays records with warnings per Software Company.
- **Type of Rule** Identifies the volume of warnings per rule type.
- Month Tracks trends in warnings by month.

Public Dashboard Release – A similar version will be published on the EMSTARS webpage, showing data by region (RDSTF) excluding agency details.



Objective 1.1.D

Increase the percentage of electronic patient care records (ePCR) submitted to the EMS Tracking and Reporting System (EMSTARS) from 79% to 95% by December 31, 2028.







Objective 1.4.A

Increase the percentage of Health Information Exchange (HIE) outcome data matching to EMS records from 21% to 75% by December 31, 2028.



Objective 1.4.A

Increase the percentage of Health Information Exchange (HIE) outcome data matching to EMS records from 21% to 75% by December 31, 2028.





Completed

Initial Analysis complete

Initial opportunities for improvement identified



HIE Matching and Facility data analysis

ANALYSIS OF HIE MATCHING AND FACILITY ELEMENTS

Year				Year					
First Name Availability	2023	2024	2025Gra	and Total	State Availability	2023	2024	2025Gra	ind Total
RECORDED	98.29%	98.34%	98.49%	98.35%	FLORIDA	96.58%	99.12%	99.40%	98.17%
NOT RECORDED	1.71%	1.65%	1.50%	1.65%	NOT VALUE	3.26%	0.73%	0.46%	1.68%
NOT VALUE	0.00%	0.01%	0.00%	0.01%	NOT FLORIDA	0.16%	0.15%	0.14%	0.15%
Grand Total	100.00%	100.00%	100.00%	100.00%	Grand Total	100.00%	100.00%	100.00%	100.00%

Ye	ear			
Last Name Availability	2023	2024	2025Gra	and Total
RECORDED	98.27%	98.33%	98.48%	98.33%
NOT RECORDED	1.73%	1.66%	1.51%	1.66%
NOT VALUE	0.00%	0.01%	0.00%	0.01%
Grand Total	100.00%	100.00%	100.00%	100.00%

Y	f ear			
Gender Availability	2023	2024	2025Gra	and Total
RECORDED	99.95%	99.86%	99.90%	99.90%
NOT VALUE	0.05%	0.14%	0.10%	0.10%
Grand Total	100.00%	100.00%	100.00%	100.00%

	Year			
SSN Availability	2023	2024	20. ra	nd Total
RECORDED	45.82%	43.23%	41.82%	43.99%
NOT RECORDED	35.08%	39.39%	42.80%	38.30%
INVALID	19.11%	17.38%	15.38%	17.70%
Grand Total	100.00%	100.00%	100.00%	100.00%

	Year			
DOB Availability	2023	2024	2025Gra	ind Total
RECORDED	97.80%	97.95%	98.15%	97.93%
NOT RECORDED	2.20%	2.05%	1.85%	2.07%
Grand Total	100.00%	100.00%	100.00%	100.00%

	Years			
Street Address Availability	2023	2024	2025	Grand Total
RECORDED	97.01%	99.59%	99.77%	98.61%
NOT RECORDED	2.99%	0.41%	0.23%	1.39%
Grand Total	100.00%	100.00%	100.00%	100.00%

	Years			
Facility Name Availability	2023	2024	2025Gr	and Total
RECORDED	90.01%	85.05%	86.48%	87.25%
NOT RECORDED	5.87%	9.24%	22%	7.93%
INVALID	3.43%	4.94%	3.52 10	4.10%
NOT VALUE	0.70%	0.77%	0.68%	0.73%
Grand Total	100.00%	100.00%	100.00%	100.00%

	Year			
Vendor Name	2023	2024	2025Gra	nd Total
ZOLL	22.71%	20.75%	18.97%	21.21%
ESO	7.22%	29.58%	29.71%	20.83%
ImageTrend, Inc.	13.40%	20.90%	21.84%	18.12%
ESO Solutions	19.82%	0.13%	0.02%	7.83%
Documed Systems Intl., Inc.	8.44%	7.67%	5.85%	7.65%
Saffire Software, Inc.	3.96%	8.40%	8.54%	6.68%
Epr Systems USA Inc	3.68%	4.52%	7.89%	4.79%
American Medical Response	6.73%	1.30%	0.00%	3.20%
Traumasoft LLC	1.85%	3.25%	3.94%	2.83 <mark>%</mark>
Digitech Computer LLC	2.51%	2.60%	2.31%	2.52 <mark>%</mark>
Open, Incorporated	4.65%	0.13%	0.00%	1.88 <mark>%</mark>
emsCharts	3.67%	0 11%	0.00%	1 49%

Objective 1.5.A – Increase the number of peer-reviewed EMS-related journal articles to which the Department contributed from 0 to 25 by December 31, 2028.



Objective 1.5.A



Implement process for DUA tracking (requests, approvals, publications, etc.)

- Survey past DUA's for publication results
- Develop process for publicizing project results





Objective 5.1.A – Increase the number of EMS research projects that the Department participates in from 3 to 5 by December 31, 2028.



Objective 5.1.A



- Clarify/define "participation"
 criteria does this include
 data contribution, SME, co
 authorship or analytical
 support?
- Identify research topics, (emerging trends, gaps or high-value questions)
- Maintain an inventory of completed research projects with Dept involvement

No Progress to Report



Objective 5.2.B – Increase the number of predictive analytical reports from 0 to 10 by December 31, 2028



Objective 5.2.B



Clarify/define "predictive analytical report" - standard definition

Survey major stakeholders to determine previously developed predictive analytical report

Maintain an inventory/repository of completed projects

Foster Predictive Analytical Projects by prioritization of predictive methodologies No Progress to Report



Objective 5.2.C Increase the number of collaborative programs with county health departments bi-directionally exchanging bio-surveillance data with EMS providers to identify emerging health threats from 1 to 67 by December 31, 2028.

Objective 5.2.C

- Review EMS Survey questions to determine needed modifications/additions
- Review current year results for action item development
- Coordinate with ESSENSE Team to determine current collaborative activities in County Health Departments





Goal 1.4 - Enhance Data Systems and Linkages to Provide the Infrastructure to Facilitate Data Driven Advancement of EMS Care



What other linkages are you interested in?



NEXT STEPS



 Need for "Data Committee Champions" to each objective to work with Leadership and Data Team to ensure movement/modifications to action items





Discussion of V3.5.1 and MIH Data Needs







It is Florida's intent to be in compliance with the President's Executive Order; therefore, the following changes are being made to the Florida Data Dictionary.

- Elements ePatient.13 Gender and dPersonnel.12 EMS Personnel's Gender will be labeled as "deprecated," meaning they will no longer exist in the data standard.
- New elements ePatient.25 Patient's Sex and dPersonnel.40 Personnel's Sex will be added, allowing code values for Female, Male, Unknown.

EMS agencies and vendors will be expected to submit data in compliance with these revised standards as vendors implement the changes later this month.



Critical Patch and V3 Timeline





NEMSIS 3.5.1









EMS Data Standard Versioning 10-Year Project Plan



Legend

Consensus: Stakeholders review and reach agreement on revisions. **Software Build:** Software developers create and release tools for the new version. **Live:** Version is complete, software is available, and data can be submitted to the TAC. **Continuing to accept data:** Records in this version are accepted by the TAC. **Discontinued:** Records in this version are no longer accepted by the TAC.

January 2023, supersedes previous drafts. Calendaring represents approximate start/end dates and should not be construed to represent a set schedule. Actual schedules will be developed as milestones approach. Last Updated: April, 2024

Type of Release

Informational Release: Includes corrections to the dictionary (e.g., typos, comments, update links). The release is "backwards compatible" (e.g., ePCR record generated in v3.5.0 is valid in v3.5.1).

Minor Release: Includes changes that are more permissive to the data standard (e.g., new optional elements or changing an error to a warning). The release is "backwards compatible".

Major Release: Includes changes that may be more restrictive (e.g., upgrading an element from state or optional to national). This release is NOT "backwards compatible" to the previous version.

Critical Patch: Corrects security or functionality that seriously compromises the daily function of the standard. Released as needed.

V3.5.1 is Coming.....



Row Labels	Count of Vendor Name
CreativeEMS	1
EMS Consultants, LTD	3
Epr Systems USA Inc	3
ESO Solutions	14
Image Trend	15
Not Reported	2
Traumasoft LLC	4
Zoll	14
Grand Total	56

Still have 56 agencies reporting under V3.4



What's in V3.5.1



New Elements	12	
Definition Change	15	
 New Field Value/code list/PN 	16	
 Field Description /Name 	3	
 Field Value Change 	4	Committee Review
 Field Value Description 	7	July
Data Element Comment Change	7	
 Data Element Comment Change URL 	25	
Pattern change	4	Flowida



Florida's V3.5.1 Timeframe



- Data Committee must finalize the V3.5.1 Data Dictionary for EMSAC approval by October meeting.
- Florida could begin receiving V3.5.1 submissions by 4th qtr 2025. (exact date TBD)
- Florida will continue to accept V3.5
- Florida agencies submitting V3.4 should migrate asap to the current version by 4th qtr 2025





Another data topic

MIH Data Needs



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MIH Data Discussion



Goals

Identify/collect essential data elements of CP/MIH programs
 Operational
 Clinical

CIIIICai

Administrative

• Prevent the duplication of data entry for:

Emergency Medical Services

Fire

Hospitals

Agencies

Payor Personnel

• Establish an MIH/CP standard

Start collecting data the same way for MIH/CP in the EMS industry Allow for sharing data cleaner between vendors and stakeholders



Methods of Documenting CP/MIH





Current MIH EMSTARS Reporting



EMS Records by Event Date

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Documenting CP/MIH with EMSTARS



Patient Demographics Clinician Impressions Symptoms (ICD-10-CM) Procedures (SNOMED CT) Medications (RxNORM) Narratives (non-National)

eRespo	onse.05 - Type of	Service Requ	ested				
Definitior	1						
	of service or categ	ory of service re	quested of	the EM	S Agency	respondin	g for this s
event.	-						
National	Element	Yes	Pe	ertinent I	Negatives	(PN)	N
State Ele	ement	Yes	N	OT Valu	es		N
Version 2	2 Element	E02_04	Is	Nillable			N
Usage		Mandator	y Re	ecurrenc	e		1:
Associate	ed Performance Me	asure Initiatives					
Airway				STEMI	Stroke	Trauma	
Code Lis	t		•				
Code	Description						
	Emergency Response	e (Primary Respon	se Area)				
	Emergency Response		,				
	Emergency Response						
	Hospital-to-Hospital T						
2205015	Hospital to Non-Hosp	ital Facility Transfe	r				
	Non-Hospital Facility			er			
	Non-Hospital Facility		-				
	Other Routine Medica						
2205011	Public Assistance	-					
2205013	Standby						
2205021	Support Services						
2205023	Non-Patient Care Res	scue/Extrication					
2205025	Crew Transport Only						
2205027	Transport of Organs of	or Body Parts					
	Mortuary Services						
2205029	Mortuary Services Mobile Integrated Hea	alth Care Encounte					
2205029 2205031							



Incorporating Additional CP/MIH Elements

- Custom Elements
- National Custom Elements
- Developing NEMSIS TAC Modules Aug/25 Stand Alone Modules
 - Version into the National Standard
- Florida's MIH custom elements

C	usto	mConfiguration	
м	eCus	stomConfiguration.CustomGroup	
	1:1	eCustomConfiguration.01 - Custom Data Element Title	М
	1:1	eCustomConfiguration.02 - Custom Definition	м
	1:1	eCustomConfiguration.03 - Custom Data Type	м
	1:1	eCustomConfiguration.04 - Custom Data Element Recurrence	М
	1:1	eCustomConfiguration.05 - Custom Data Element Usage	м
	0 : M	eCustomConfiguration.06 - Custom Data Element Potential Values	0
	0 : M	eCustomConfiguration.07 - Custom Data Element Potential NOT Values (NV)	0
	0 : M	eCustomConfiguration.08 - Custom Data Element Potential Pertinent Negative Values (PN)	0
	0:1	eCustomConfiguration.09 - Custom Data Element Grouping ID	0

SUMMARY OF RECOMMENDED MIH CUSTOM ELEMENTS



NEMSIS Element	Florida Element Number	Element Name
CP_MIH_13 - MIH/CP Visit Reason	ceMIHServices	MIH Services
CP_MIH_16 - MIH/CP Stage Visit	ceMIHVisitType/Stage	MIH Visit Type/Stage
ceVisitMethodType_Visit method	ceVisitMethodType	Visit method
ceTeleHealth_Telehealth used on scene	ceTeleHealth	Telehealth used on scene
CP_MIH_17 - Referal Source	ceEncounterReferal	Referral In
CP_MIH_18 - Additional Reccomended services for Patients	ceResourceConnections	Resource Connections
CP_MIH_22 - Factors Influencing Health status (z codes)	ceBarriersToPatientCare	Barriers To Patient Care
CP_MIH_27 - US Military Service	ceMilitaryService	Military Service
CP_MIH_01 - cePatientIdentifier	cePatientIdentifier	Patient Identifier
CP_MIH_28 - VA Benefits/Services	ceVABenefitsService	VA Benefits/Services






- Monitor NEMSIS progress with 3.5.1 implementation and MIH standard definitions
- Data Committee to meet in July and August to review/vote on V3.5.1 and MIH recommended Data dictionary Changes
- Prepare 3.5.1 DD for EMSAC approval



Data Quality Touchpoints





Continuing the Data Quality Focus







Different Ways to Assess Quality



Identify & Understand the Issues

- 1. Top warnings data quality issues
- 2. Strategic measure data quality issues
- 3. Stroke related data quality issues





Touchpoint 1 – "Selected Agencies" Warnings/Validation Score



Ingest Records by Submission Time Grouped by Validation Summary Submission Time: 2024–Jun-01 to 2025-May-31 1,265,822 Ingest Records



Selected Agency top warnings

Ingest Records by Schematron Rules (Warning)^ Submission Time: 2025-Feb-20 to 2025-May-21 1,310,974 Ingest Records

ene.01		416,6	65			
_e187		393,516				
ion.01		357,657				
_e066	267,327					
_e168	255,503					
_e075	238,754					
als.23	226,425					
_e084	217,237					
_e025	209,636			ie le elui		+6:-7
nes.09	206,579		vvno	is looki	ng at	this:
ise.09	206,117					
ion.01	203,737					
nse.10	200,122					
res.11	199,488					
res.03	198,264					
_e078	191,474					
als.02	163,022					
ene.06	160,746					
ene.24	149,959					
_e079	146,515					_
ported	117,191					Florida HEALTH
0	50000 100000 1500	00 200000	250000 300	000 350000	400000 45	

3.5.0.211008CP3_FL_DOH_20250117 | FL_180_eSituatio 3.5.0.230317CP4 | nemSch 3.5.0.230317CP4 | nemSch_ 3.5.0.230317CP4 | nemSch_ 3.5.0.211008CP3 FL DOH 20250117 | FL 281 eVita 3.5.0.230317CP4 | nemSch 3.5.0.230317CP4 | nemSch_ 3.5.0.211008CP3 FL DOH 20250117 | FL 644 eTime 3.5.0.211008CP3_FL_DOH_20250117 | FL_21_eRespons 3.5.0.211008CP3_FL_DOH_20250117 | FL_178_eSituatio 3.5.0.211008CP3_FL_DOH_20250117 | FL_30_eRespons 3.5.0.211008CP3 FL DOH 20250117 | FL 328 eProcedure 3.5.0.211008CP3_FL_DOH_20250117 | FL_1198_eProcedure 3.5.0.230317CP4 | nemSch_ 3.5.0.211008CP3_FL_DOH_20250117 | FL_239_eVita

3.5.0.211008CP3_FL_DOH_20250117 | FL_33_eScen

3.5.0.230317CP4 | nemSch

3.5.0.211008CP3_FL_DOH_20250117 | FL_239_eVitals.(3.5.0.211008CP3_FL_DOH_20250117 | FL_36_eScene.(3.5.0.211008CP3_FL_DOH_20250117 | FL_1235_eScene.2 3.5.0.230317CP4 | nemSch_e07

Not Rep

Top Warnings



FL33_eScene.01 – First Unit On Scene



First EMS Unit on Scene (eScene.01) cannot equal a NOT Value when Unit Arrived on Scene (eTimes.06) has a date/time value.



Were you the first unit from **ALL** agencies on the scene – simple Yes or No answer. <u>Any of the "NOT" values will cause a validation warning.</u>

Training slides Thank you to Sam & Dibo







Troubleshooting Warnings

Tips and Tricks for fixing the most common warnings







Most important – make sure the field causing the error is on your ePCR!!

Quite often the field you are missing is not active on your ePCR. Your vendor should be able to help you with this issue.

First Unit On Scene, Initial and Final Acuity questions are often not on the electronic EMS report. Instant error!!!





For any vital sign, the answer to Obtained Prior to this Units Arrival is either "Yes" or "No".

Do not use the "NOT" values. You may be able to select them, but it will cause a warning.

You either did the care or someone did it before you got there. Makes it a simple Yes or No question.





For any procedure done or medication given, you need to enter the certification level and authorization of the provider

> Provider -EMT, Paramedic, etc. Authorization - protocol, online, etc.



If you have a patient, you have a Glasgow – you get a 3 for just showing up!!

Software may default to None or Not Recorded.







If your patient is unconscious, then the best answer for many things is "Unable to Complete."

Unresponsive is also an acceptable option in some cases.



Document date/time of symptom onset

Many warnings are tied to this date/time missing from the report. Primary Symptom, Chief Anatomic Location, Chief Body System are among some of the many.







Figuring out the cause of the submission error isn't hard – usually. It just takes some thought on the why...





Strategic Measures 1.2.B

Title: STEMI On-scene Time 15 (FL)

Description: Monitors the percentage of ST Elevation Myocardial Infarction (STEMI) alert events in which the on-scene time is less than or equal to 15 minutes.

Numerator: The difference between the **unit arrival on scene time** (E05_06/eTimes.06) and the **unit left scene time** (E05_09/eTimes.09) is less than or equal to 15 minutes.

Denominator:

•**NEMSIS v3:** The following must be true for a record to be considered:

- Destination team pre-arrival alert or activation (eDisposition.24) is 4224013 "Yes-STEMI".
- Patient evaluation/care (eDisposition.28) is 4228001 "Patient Evaluated and Care Provided".
- Transport disposition (eDisposition.30) is 4230001 "Transport by This EMS Unit (This Crew Only)" or 4230003 "Transport by This EMS Unit, with a Member of Another Crew".



Strategic Measure 1.2.B Warnings Dashboard







Strategic Measure Warnings



nemSCH_e187: <u>Level of Care Provided per Protocol should be recorded</u> (with a value other than "No Care Provided") when Patient Evaluation/Care is "Patient Evaluated and Care Provided".

nemSCH_e168: <u>Final Patient Acuity should be recorded when Patient Evaluation/Care is "Patient Evaluated and Care Provided".</u>

nemSch_e025: <u>Unit Left Scene Date/Time should be recorded unles</u>s Unit Disposition is "<u>Cancelled Prior to</u> <u>Arrival at Scene"</u>.

FL_644_eTimes.09: Unit Left Scene Date/Time (eTimes.09) <u>cannot equal a NOT Value</u> when Unit Arrived on Scene Date/Time (eTimes.06) has a date/time value.

It's simple – if you arrived at a scene, you <u>must</u> record when you left the scene





Touchpoint 3 - Stroke data analysis Getting into the "weeds"

Analysis of data that met Stroke Syndrome



Stroke Scale Score

Stroke Scale Score Status

	2023	2024	2025	Grand Total
Recorded	59.50%	69.32%	69.49%	65.44%
Not Recorded	26.93%	21.44%	20.48%	23.46%
Not Applicable	13.56%	9.24%	10.03%	11.10%
Grand Total	100.00%	100.00%	100.00%	100.00%

Blood Glucose Level

Blood Glucose Level Status				
	2023	2024	2025	Grand Total
Recorded	86.20%	90.90%	91.80%	89.19%
Not Recorded	10.92%	6.26%	5.81%	8.03%
Not Applicable	2.89%	2.84%	2.39%	2.78%
Grand Total	100.00%	100.00%	100.00%	100.00%

Last I

Last known Well	
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Last Known Well Status							
	2023	2024	2025	Grand Total			
Recorded	49.06%	59.30%	66.00%	56.42%			
Not Recorded	50.94%	40.70%	34.00%	43.58%			
Grand Total	100.00%	100.00%	100.00%	100.00%			

Destination Team Pre Arrival Alert

Destination Team Pre Arrival Alert Status				
	2023	2024	2025	Grand Total
Yes-Stroke (4224015)	69.64%	72.19%	73.12%	71.34%
NO (4224001)	17.54%	15.30%	14.75%	16.09%
Not Recorded (7701003)	11.45%	11.07%	10.63%	11.14%
Not Applicable (7701001)	0.33%	0.45%	0.49%	0.41%
Yes-Other (4224009)	0.53%	0.29%	0.23%	0.37%
Yes- Adult Trauma (4224003)	0.18%	0.26%	0.20%	0.22%
Yes- STEMI (4224013)	0.16%	0.15%	0.16%	0.16%
Yes-Sepsis (4224019)	0.04%	0.22%	0.26%	0.15%
Yes- Trauma General (4224017)	0.08%	0.05%	0.16%	0.08%
Yes- Cardiac Arrest (4224005)	0.04%	0.03%	0.02%	0.03%
Yes-Pediatrric Taruma (4224011)	0.00%	0.00%	0.00%	0.00%
Grand Total	100.00%	100.00%	100.00%	100.00%

Total GlasgowComaScore

Total GlasgowComaScore Status				
	2023	2024	2025	Grand Total
Recorded	97.04%	97.02%	97.39%	97.09%
Not Recorded	2.30%	1.95%	1.94%	2.09%
Not Applicable	0.67%	1.02%	0.68%	0.82%
Grand Total	100.00%	100.00%	100.00%	100.00%

Some Next Steps Warnings & Business Rule Review

- LOOK at your warnings report
- Business Rule subcommittee to review rules validation issues – July
- Continue analysis on data quality
 - Call the Data Team we can help
- Share findings with strategic goal owners
- Develop recommendations on improving validity issues on most common occurrence of rule violations



Other Data Quality or coding issues

Ideas for next meeting?



Open Discussion

We appreciate your continued support.

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Meeting Participant List

